

myCourses is powered by Blackboard Learning System™ – Vista Enterprise License.
Blackboard has released the known issues for this product as listed below:

Component/s	Known Issue
WebDAV	In Windows Vista , when attempting to open a file from the Content Manager, and clicking Open as Web Folder, a blank browser window will open. There is no dialog box asking for a username or password, and it does not open the web folder.
Web Services/Assignments	After the application of 4.2.3, HF1, Teaching Assistants no longer have the ability to access the Assignment Dropbox.
User Interface	When trying to rename a column in the grade book to a name already being used, the system throws a System Exception error. They are likely to think the system is broken when the error is not that severe.
Tracking & Reporting	When users log in using SSO, no login action is recorded in the tracking tables. Users logging in via the form-based screen trigger an entry in the tracking tables. Not all the data regarding logins is able to be analyzed when using the PowerSight kit as a result of this problem.
SSL	When the server is configured with SSL for everything turned on, media files will not play. Instead, an error message displays.
Settings Management	When a user logs into the application and clicks on the My Settings link an Unexpected System Exception occurs.
Settings Management	If users Add a File or if a File is already added and they edit the title using the Customize Link option, moving the icon around changes the title back to whatever it was originally.
Selective Release	The Selective Release feature is not working properly. Until you edit a grade that is calculated in the grade book using GRADE FORM, the release criteria is not met.
Quiz/Survey - Student	Images embedded in a quiz appear broken when viewing the quiz attempt.
Migration	Users try to export/import sections from CE 4.1.5.8 to CE 6.2.3 but the assignments are produced with the due date in the past.
Learning Modules	The Learning Module table of contents is incorrectly displayed in Internet Explorer version 7.
Learning Content Management	Helpdesk user is unable to access Learning Context Management Settings tab for a Division.
HTML Editor	The HTML creator button does not work in WebCT when using the following OS and browsers: HTML Creator in Firefox 2.0.0.11 (Mac 10.4.11 and 10.5.1) and HTML Creator in Safari 3.0.4 (PC/XP).
HTML Editor	A user creates a new file and links it into a learning module or to any page. Once the page is linked, a parsing error results when it is viewed using Student View or the

	"Preview" option.
Help Source	The username not listed "throughout" the mail tool.
Gradebook Service	When users rename a generic numeric column and then try to change the name back to its original name the operation fails but shows no error.
Gradebook - Instructor	Internet Explorer: Grade Book rows are misaligned when the Japanese language is in use. Each subsequent Grade Book row is 1 additional pixel out alignment.
Gradebook - Instructor	Editing properties in an assignment with a grading form results in duplicate columns in the Grade Center.
Garbage Collection	Garbage Collection may contain performance errors due to the gc_task table.
File Manager My Content	If an Instructor's My Files space exceeds the allotted quota, and then attempts to download Assignment submissions, an unexpected system exception message occurs.
Equation Editor	After entering an equation using the Equation Editor, if the user previews the question before they save it the tool breaks and the question cannot be viewed.
Discussions	When viewing the complete thread view of a discussion post the display cascades when the mail tool is not enabled. The displayed thread cascades insides each post until the text is unreadable.
Discussions	This issue concerns a cross-site scripting vulnerability in the Discussion Boards.
Discussions	If the last response to an original discussion board post has multiple replies, the expanded tree shows an unexpected top-level line in addition to the L-shaped branch.
Discussions	If a user creates a discussion board post and attaches a file that contains a comma (,) in the file name, it cannot be compiled.
Discussions	For Instructors attempting to download bulk discussion posts with attachments, if there is a comma in the filename, an error occurs, and the download does not occur.
Cross Listed Courses	The latest patch for Vista causes the naming convention of Cross listed section group numbers to disappear.
Course Toolbar	In Internet Explorer version 7, the table of contents frame becomes narrower as you progress through the items in a learning module.
Course Management	The Instructor cannot view student submissions of a section if they were in a different section page then went to their My Blackboard page to click on a different section.
Content Pages Learning Modules	Since upgrading to Vista 4.2, the text size and layout of Learning Module content was incorrect in both Internet Explorer and Firefox.
Content Import/Export	When the My Files space for a user is over quota it is not possible to upload a file to a Section's file space.
Chat & Whiteboard	Users are discovering that certain posts do not appear in chat logs.
Chat & Whiteboard	SSL issues with the chat server.

Calendar Service	After users edit an event in a future month and save it, the system returns to a screen that displays today's day but in the month you were editing.
Calendar	Users who use Date Rollover end up with incorrect years on their system.
Calendar	<p>After running the TZUpdater tool provided by Sun to update the Java Time Zone definitions for compliance with U.S. Daylight Saving Time (DST) changes, some Calendar entries will be duplicated and appear twice in the calendar.</p> <p>After running the TZUpdater tool, Calendar entries created prior to the update and which fall between the new DST start date (2 AM March 11, 2007) and the old DST start date (April 8, 2007) appear twice. These calendar entries appear to coincide with start or end times that fall between 11:00pm and 11:59pm. Calendar entries with a start date after April 1 are not affected.</p>
Assignments Cross Listed Courses Groups	Unenrolled students are not being removed from previously existing groups in cross-listed courses.
Assignments	Grades which are not released appear for students viewing the results of the assignment submission.
Assessments & Questions	Assignment attachments with special characters such as '%' cannot be downloaded.
Assessments & Questions	If a user's My Files quota has been exceeded, they receive an unexplained system exception when attempting to create assessment questions.
Assessments & Questions	Though the Statistics have been made available, an Instructors may be unable to view statistics from the Assessments tool under the Student View tab. They are viewable for Student logins, however.
Assessments & Questions	Self Test questions with randomized answers appear in the incorrect order.
Assessments & Questions	The name of the assessment in the list of assessments did not change when edited.
Administration	In some circumstances, it may not be possible to enter a grade for an Auditor. It is possible to edit the values of the grade through the Grade Column menu.
Accessibility	When a user adds themselves to a course, an error is encountered when clicking that course from their Course List: "You do not have access to this Learning Context. Please click this link to return to WebCT". The only way to clear this error message and get into the course is to log out of Vista 4.2 and then log back in.
Accessibility	This is an accessibility issue. The tabs (multi-layer windows) across the application are not easily identifiable or navigable. Screen reader users cannot identify the tabs used in a web interface.
Accessibility	In Firefox 2.0.0.12, the content of the MyFeatures Tabs frame where the Build, Teach, and Student tabs are located does not appear in Jaws 9.0, 8.0, 7.1, and Window-Eyes 6.0 views.

Accessibility

This is an accessibility issue. In the portal page, all the Content Channels have the same headings (h2) except Course List which is an h1. It is necessary to indicate the main subject of the page using h1 element. At this time, there is only a color indication as to which tab is active.